

DARYL P. BROTHERS

48 Frank Avenue, Buffalo New York 14210
(716) 553-3785 derailpb@gmail.com

TRANSPORTATION / LOGISTICS / DISTRIBUTION **Operations – Sales – Dispatch – Logistics – Front Line Supervision**

Highly motivated, conscientious team leader with extensive supervision and dispatching experience in transportation industry. Proven ability to control costs, resolve customer issues, maintain safe working environment, and supervise, train and motivate employees in a union environment. Knowledgeable of transportation industry standards and regulations. B.S. in Business Management.

PROFESSIONAL EXPERIENCE

YRC WORLDWIDE / YELLOW FREIGHT TRANSPORTATION – Buffalo, New York **1989 – 2009**

YRC Worldwide (NASDAQ:YRCW) is a transportation company providing global, national and regional transportation and logistics in domestic and international markets.

City Operations Manager – Buffalo Terminal (2003 – 2009)

Managed the city operations department delivering freight to customer locations across Western New York and Southern Ontario, Canada. Directly managed 3 supervisors and 25 drivers in a union environment. Coordinated work assignments, monitored performance, and provided hands-on training on job responsibilities and company policies and procedures. Developed daily delivery plan and assigned drivers and equipment to meet customer pickup and delivery needs.

- Exceeded standards in productivity and cost control, using manpower matrix to achieve the best balance of personnel, equipment, delivery scheduling, and quality service.
- Trained supervisors and drivers to achieve improvements in productivity, loading routes, claim prevention, and safety (accident/injury prevention and hazardous material compliance).
- Excelled at maintaining high delivery standards, consistently achieving greater than 93% on-time delivery.
- Responded to customer inquiries, issues and problems, promoting positive customer communications.

Shift Operations Manager – Buffalo Terminal (1998 – 2003)

Managed up to 35 forklift operators, ensuring the optimum use of equipment, facilities and personnel to support both Inbound and Outbound operations, while maintaining strict cost controls.

- Ensured the most efficient use of resources and provided the highest quality of service to customers while maintaining production standards.
- Trained personnel in operating procedures, safety and compliance; effectively managed employee relations issues; built a positive team work environment.

Operations Supervisor – Rochester Terminal (1997 – 1998)

Transferred to the Rochester Yellow Freight terminal, assuming responsibility for Inbound/Outbound and City Dispatch operations. Supervised 8-10 union employees engaged in multiple functions (dockmen, drivers, forklift operators). Gained valuable end-of-the-line terminal experience.

Lead Operations Supervisor – Buffalo Terminal (1996 – 1997)

Responsible for training new foreman and supervising dockmen while achieving all company goals pertaining to production and load average, while ensuring claim-free shipments.

Inbound Operations Supervisor – Buffalo Terminal (1992 – 1996)

Led a team of 15-20 dockmen with responsibility for Inbound dock productivity and quality loading to the Buffalo satellites and achieving on time service to the City Operations department.

City Operations Supervisor – Buffalo Terminal (1989 – 1992)

Management Trainee – Buffalo Terminal (1989)

EDUCATION AND PROFESSIONAL DEVELOPMENT

CANISIUS COLLEGE – Buffalo, New York

B.S., Business Management

ST. JOSEPH'S COLLEGIATE INSTITUTE – Buffalo, New York

High School Diploma

Certified Computer Network Administrator (CCNA), Certification Program, Erie Community College (currently enrolled)
Professional development seminars on safety, HAZMAT, quality, and claims prevention, Yellow Freight Systems

SOFTWARE / TECHNICAL SKILLS

Working knowledge and/or proficiency with many software applications including Microsoft Office (Word, Excel, PowerPoint, Outlook) and in-house databases on Windows XP and Macintosh computers.

ACTIVITIES / INTERESTS

Facebook Consultant to Judge Deborah Chimes, Town Justice and Acting Village Justice for the Town/Village of Orchard Park. Enjoy attending collegiate and professional sporting events (football, baseball and hockey); Avid music enthusiast and professional photographer.